

YOUR GP SURGERY

All the media and the public ever see...

Face-to-face appointments

Busy phone lines

Medication requests / reviews
Covid vaccs
Dealing with results
Flu jabs
Supporting vulnerable / high-risk patients
Home visits
Completing tasks
Phone consultations
Meeting clinical targets
Care home ward rounds
Keeping everyone safe
Online consults
End-of-life / palliative care
Reviewing care & treatment escalation plans
Tackling staff sickness / stress
Childhood imms
Hospital referrals
Dealing with secondary care requests
Cancer referrals
Video chat
Repeat prescriptions
Updating our patients
Long-term disease reviews
Running the business
Student training
Working with network neighbourhood practices
Safeguarding meetings
Team training
Actioning letters
Nursing care and procedures
Working with multi-disciplinary teams

But just some of what actually happens...