

Friends and Family Test Results

Ivy Grove Surgery

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

	Extremely likely / Likely	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Don't know	Total responses
January 2015	95%	77%	18%	3%	2%		61
February 2015	92%	50%	42%	8%			12
March 2015							0
April 2015	91%	73%	18%		9%		11
May 2015	65%	43%	22%	22%	4%	9%	23
June 2015							0
July 2015	83%	83%		17%			6
August 2015							0
September 2015	82%	73%	9%	9%	9%		11
October 2015							0
November 2015	90%	65%	26%	4%	2%	3%	93
December 2015	100%	90%	10%				10