

IVY GROVE SURGERY



A Guide to Our Services

Telephone: 01773 514130

Opening Hours:
Monday
8.00am until 7.30pm
Tuesday, Wednesday, Thursday and Friday
7.30am until 6.30pm

Last updated 10/06/2011

Welcome to Ivy Grove Surgery

Ivy Grove Surgery was established in 1927 by Dr G W R Thomson as a branch of his father's surgery in Codnor. The two worked in partnership until 1945 when the elder Dr Thomson retired. At that time, the two branches split up and the Ripley practice developed its own identity.

The aim of Ivy Grove Surgery is to provide you and your family with high quality and friendly health care. We hope the following information will be helpful when using the services we offer.

The Practice Area

The practice area is based on a strict postcode boundary. We accept patients in the named villages within the boundary. Patients will be requested to register with other local doctors should they move outside of the boundary. This is necessary to enable us to concentrate our time and resources on patients living within our practice area.

Our team includes eight GPs, three Practice Nurses, two treatment room nurse as well as our reception, admin and management staff. We offer a full general practice service and run specialist clinics for children, pregnant women, diabetes and heart disease.

At Ivy Grove Surgery, we aim to treat all our patients promptly, courteously and in complete confidence. We feel it is important you know whom you are speaking to, so all our staff wear a name badge and identify themselves on the telephone.

New Patients

If you live in our practice area (for our practice area please refer to the list of post codes at the end of this leaflet) and would like to register with us, please complete one of our registration forms and a health questionnaire, which are available from reception or you can download a copy from our website. All new patients are required to show proof of identity (passport, photo driving licence or birth certificate) and proof of permanent address (council tax or utility bill in your name which is less than 3 months old). All new patients are offered a health check with the nurse as soon as possible after registering with the practice. The receptionists will give you a urine sample bottle, which you should bring with you to this appointment.

If you are transferring from a local practice, without a change of address, we may wish to discuss your transfer with your previous practice, before accepting you on to the practice list.

Change of Name or Address

Please notify us immediately of any change of name, address or telephone number so that we may update our records. Telephone numbers, including a current mobile number, are very important for emergency purposes, particularly if a patient is ex-directory.

Appointments and Surgeries

Routine Appointments – To make a routine appointment to see a doctor or a nurse, please call **01773 514130** or call in at reception. The majority of our appointments are pre-bookable, and can be booked up to 4 weeks in advance, the rest are same day appointments. This system is to ensure that patients who need to be seen urgently can be seen within government recommended timescales.

Please let us know if you cannot make it to your appointment, so that we may give your appointment to someone else. Patients who repeatedly fail to attend their appointments will be sent a letter, and may be removed from our list.

If you are more than ten minutes late for your appointment, you will only be seen at the discretion of the doctor or nurse and you may have to wait until the end of surgery.

Ivy Grove Surgery operates extended hours every day. Early morning and late evening appointments are generally for the benefit of those who work during the day and are bookable in advance.

Practice Nurse Surgeries

There are many conditions, which do not require a doctor's appointment, and our nurses can treat them both effectively and efficiently. Amongst these conditions are:

- All aspects of family planning, including emergency contraception (the morning after pill)
- Blood pressure measurement
- Advice on minor injuries
- Health and well person checks
- Asthma and chronic bronchitis care
- Routine vaccinations (excluding TB)
- Over 75s health checks
- Blocked ears and wax
- Dressings and removal of stitches
- Diet and weight monitoring
- Travel advice and injections
- Ring pessary fittings and changes
- Cervical smears and vaginal swabs

If you need to see a nurse, the receptionist will ask the reason, so that enough time can be booked with the appropriate nurse and any necessary forms or equipment can be prepared.

Home Visit Requests

If a patient can come to surgery then it is strongly recommended that they do so. The surgery has the facilities and access to appropriate equipment, which cannot be brought to patients' homes. Home visits should be reserved for the housebound and those too ill to come to surgery. It is practice policy not to visit children at home as they can usually be seen sooner at the surgery than if they have to wait for a home visit.

Lack of transport is not an acceptable reason for a visit request, as relatives, neighbours, friends and taxi firms are generally available. A child (or adult) with a fever will not come to any harm by being brought to the surgery.

Please request a home visit before 11.00 am if possible, as this enables the doctors to plan their working day and visiting schedule. The doctor will ring you back to clarify the problem or give advice before deciding if a home visit is necessary. Unfortunately, we cannot guarantee a particular doctor to visit you on any particular day.

Emergencies When Surgery is Closed

In an emergency, when the surgery is closed, please ring the usual number **01773 514130**. When you ring you will be directly connected to Derbyshire Health United who provides out of hours medical services on behalf of Derbyshire County Primary Care Trust.

NHS Direct

NHS Direct is available on **0845 46 47** for 24 hour health information and advice. For deaf people or those who are hard of hearing, a textphone service is available on **0845 606 4647**.

NHS Direct also has lots of useful patient information on their website including an enquiry service. The address is www.nhsdirect.nhs.uk.

Accident & Emergency

Whatever the day or time, if you or someone else is experiencing severe chest pain, breathlessness, loss of blood or suspected broken bones, go to your nearest accident and emergency department or call **999**. Accident and emergency departments are open 24 hours a day, 365 days a year and can assess serious injuries and provide emergency treatment. However, A&E cannot deal with routine issues which can wait until the surgery is open again.

Repeat Prescribing

Repeat prescriptions take two working days to be processed and are available to be collected after 2.00pm on the second day. I.e. prescriptions brought in on Tuesday

will be ready to collect after 2.00pm on Thursday, prescriptions brought in on Friday will be available to collect after 2.00pm on Tuesday.

The practice takes part in a repeat prescription collection service. All the local chemists are involved. You can choose which chemist you would like to collect your prescription. So instead of you coming to the surgery to collect your signed prescription, you can drop off your prescription request at your chosen chemist, they will deliver the prescription request to the surgery, collect the issued repeat prescription from the surgery, prepare your medication and have it ready for you to pick up straight from the chemist. Please enquire at reception if you want more details or wish to take part in the scheme. If, however, you wish to drop off or collect your prescription from the surgery please continue to do so. There is a prescription drop-off box in the porch or if you wish to have your repeat prescription posted back to you, please enclose a stamped self-addressed envelope with your repeat request.

The review date near the bottom of your repeat slip indicates when you should make a routine appointment to see the doctor who will then review your medication. If your medication is solely for one of the conditions that can be dealt with by our nurses, for example, asthma, then please make an appointment with them. This is an essential and very important requirement, if you are to continue to take your medications safely and effectively.

For items that are not on repeat prescription, you are advised to make a routine appointment with the doctor, as our receptionists are not permitted to issue prescription items not on repeat.

We do not take repeat prescription requests over the telephone, however, if you have access to the internet you can register on our web site and order repeat prescriptions on line. Our web site address is www.ivygrove.org.uk.

Blood Test Results **(Option 3 on the telephone – results only available AFTER 2pm)**

These generally take two weeks to be reported and viewed by medical staff. Please telephone at least two weeks after your tests for the results. You may be put through to a nurse. Sometimes the doctor may request to see you regarding the result. This does not always mean there is something serious wrong and may just be to clarify further details of your problem or request further tests.

Xray Results **(Option 3 on the telephone – results only available AFTER 2pm)**

These take three weeks to be reported and viewed by requesting doctors. Please telephone reception at least three weeks after your test for the results.

Other Tests

(Option 3 on the telephone – results only available AFTER 2pm)

Please enquire at reception regarding any other test results.

Please note the results line (option 3 on the telephone) is only open AFTER 2pm and the reception team cannot deal with calls for test result before this time.

Telephone Calls to Doctors

If a patient needs to speak to a doctor, it would be helpful to give the receptionist some indication as to the purpose of the call. This will enable the doctors to deal with your request more effectively. Should you wish not to divulge any information, please indicate this to the receptionist taking your call.

It is practice policy not to leave detailed messages on answering machines. Doctors do try to deal promptly with your request to call back, however, we cannot guarantee a phone call the same day or at any particular time of day.

Private Referrals

For a private referral to see a consultant, please make an appointment to discuss this with your doctor. If appropriate, a letter will be given, usually with the consultant's private room's telephone number on the envelope. It is the patient's responsibility to make the appointment with the consultants themselves at a mutually convenient time and to take the letter with them.

Private Fees

NHS care is free at the point of contact, and involves things like seeing the doctor for a normal consultation, home visits and minor surgery. You will not be charged for NHS work.

However, the doctors are entitled to charge for some items of work which are outside the NHS. These fees are payable by the patient and include: private sick notes, passport applications, holiday cancellation forms, insurance claim forms, HGV medicals, pre-employment medicals and other medical examinations. For an additional fee, we offer a same day service on urgently required certificates, passport applications and claim forms. Please ask at reception. A list of current BMA approved fees can be found on the notice board in the waiting room or is available from reception.

Doctors' Notes (Club Notes)

For sickness lasting less than seven days, employees should complete a 'self certificate' form, which is obtainable from their workplace. If your employer requests a private doctor's certificate for this period (and only if this is a requirement of your employment contract), you will need to make a routine appointment to see the doctor, and a fee will be payable for this certificate. For sickness lasting longer than seven days, a Fit Note will be required from the doctor. This note (Med3) is free.

If you need a further Fit Note, please try to see the same doctor who has been dealing with your problem. Even if your doctor is temporarily unavailable, for example on holiday, this non-urgent problem can wait until their return. Notes can be issued to cover previous absences from work as long as they are continuous. There is no longer a requirement for you to be 'signed back to work'.

Continuity of Care

Following on from above, the practice would like to stress an important point. As a group practice, patients can see any doctor they wish. However, in order that the best care may be given, it is important to see the same doctor for a particular problem.

Therefore we stress that if you make an appointment, and you are consulting for a problem that a certain doctor is already treating you for, then please book the appointment with that same doctor, even though it may mean a wait to see that doctor. After a consultation, if the doctor would like you to book a follow-up appointment, it often helps to book with that doctor before leaving the surgery, as these appointments are usually available at this time.

Patient Confidentiality

We respect your right to privacy and keep all your health information confidential and secure. It is important that the NHS keeps accurate and up-to-date records about your health and treatment so that those treating you can give you the best possible care and advice. This information is only available to those involved in your care and you should never be asked for personal medical information by anyone not involved in your care. You have a right to know what information we hold about you. If you would like to see our records, please call our Practice Manager on the main surgery number. Please note there may be a charge for access to your records.

Patients' Rights and Responsibilities

Patients have the right to:

- be registered with a General Practitioner
- change doctor if desired
- be offered a health check on joining the practice
- receive emergency care at any time from the practice
- received appropriate drugs and medicines
- be referred for specialist or second opinion if they and the GP agrees
- view their medical records, subject to the Acts and to know that those working in the NHS are under legal obligation to keep the contents confidential.

With these rights come responsibilities and for the patients this means:

- courtesy to the staff at all times – remember they are working under doctors' orders.
- to attend appointments on time or give the practice adequate notice that they wish to cancel. Someone else could use your appointment!
- an appointment is for one person only – where another member of the family needs to be seen or discussed, another appointment should be made.
- make every effort when consulting the surgery to make best use of nursing and medical time – home visits should be medically justifiable and not requested for social convenience.
- when you are asked for 48 hours notice for repeat prescriptions, please give us this time as it allows for accurate prescribing
- out-of-hours calls (e.g. evenings, nights and weekends) should only be requested if they are felt truly necessary.

Zero Tolerance Policy

Ivy Grove Surgery operates in line with the NHS Zero Tolerance Policy.

We aim to treat our patients courteously at all times and expect our patients to treat our staff in a similar respectful way. We take seriously any threatening, abusive or violent behaviour against our staff or patients. If a patient is abusive or violent, they will be warned to stop their behaviour. If they persist, we will exercise our right to take action and have them removed immediately from the premises, by the police if necessary. They will also be removed immediately from our list of patients.

Special Services

Antenatal Clinics

Mon 9.30am – 1.30pm and Tues 9.30am – 4.00pm

Bookings only: Mon 2.00pm – 4.00pm and Wed 1.00pm - 3.00pm

This clinic is run by the midwife attached to the practice. If you become pregnant, you will be given a 'booking appointment' with the Midwife when you are about 10 weeks pregnant. At this appointment the midwife will ask a few questions and carry out some general health checks. You will be seen regularly throughout your pregnancy either at the surgery, the local hospital, or both.

Asthma

This service is provided by the practice nurse team. Asthma patients, particularly children, are invited to attend. This service is by appointment during surgery times.

Cervical Smear Tests

This service is provided by the practice nurse team. All women aged 25 to 64 (except those who have had a hysterectomy) are invited to have this test. We encourage you to accept this invitation. The service is by appointment during surgery times.

Child Health Clinic

Thursday 1.30pm – 3.00pm

The child health clinic is run by the health visitors and is a drop-in clinic for all parents, no appointment necessary.

Child Health (Six week check)

This service is run by the doctors and is by appointment only.

Child Immunisation

Tuesday and Thursday 11.30am – 3.15pm

This clinic is run by the treatment room nurse by appointment.

Diabetic Clinic

Tuesday 11.30am – 5.30pm and Wednesday 2.00pm – 3.00pm

This runs on a weekly basis and is organised by our diabetic nurses. The clinic offers advice and general health check-ups to patients diagnosed with diabetes.

Family Planning and HRT

This service is provided by the practice nurse team. Emergency contraception is also available from some local chemists.

Coils and Nexplanon implants (long acting reversible contraceptive) is also provided by the GP by appointment

Health Promotion

Well person health checks and advice are offered by the treatment room nurse by appointment.

Anti-coagulation Clinic (INR/Warfarin)

Monday 8.30am – 13.30pm and Friday 9.30am – 13.30pm

This service is provided by the treatment room nurse for our patients on Warfarin.

Medicals (HGV, Insurance etc)

This is a private service provided by the doctors. This service is provide by the doctors and is by appointment only. Paperwork and full payment (non- refundable) is required when booking the appointment. These appointments are in great demand and there is usually a waiting list. Therefore, if payment and paperwork is not received at least 1 week prior to the appointment date, the appointment will be cancelled and offered to the next person on the list.

Minor Surgery

Minor operations can be performed in our Minor Surgery room. Please discuss this with your doctor who will arrange for you to be put on the waiting list. An appointment will be sent to you in due course. However, many minor procedures which were previously available are no longer funded on the NHS. This includes removal of skin tags, papillomas, warts, spider veins and moles.

Travel Immunisations

We can provide the full range of advice and vaccinations to meet your travel requirements. We will provide you with a Travel Health Questionnaire which should be completed and returned to the practice nurse in plenty of time, before you are planning to travel abroad, as some vaccination courses can need up to a month to be effective. Very few vaccinations for travel purposes are free on the NHS. Please refer to our Vaccination Fees on the notice board in the waiting area. Payment for vaccinations for travel is required in full before the vaccinations are given.

Yellow Fever Vaccination Centre

We are a registered Yellow Fever Centre and are able to offer this service to travellers, whether or not they are registered with the practice. Full payment is required before vaccination is given. You will need to bring your passport with you to your appointment.

Hearing Service

Monday - Friday 9.00am – 6.00pm

This is an NHS service provided by David Ormerod Ltd. Appointments can be made by calling 0800 083 2319.

Physiotherapy (Private)

Monday - Friday

This is a private service provided by the Amber Valley Physiotherapy Clinic. Appointments can be made by calling 01773 514147.

Citizens Advice

Friday 9.00am – 12.00pm

This service is provided free for patients of Ivy Grove by appointment only.

The Health Visiting Service

Health Visitors are registered nurses with specialist training in family health. The work and activity undertaken by the Health Visiting Service can be broadly broken down into the following areas:

The health of your baby or young child

Every family with pre-school children has a named health visitor who can advise on everyday care, feeding, growth and development and minor ailments, parenting classes, managing behaviour and any special needs your child may have. A drop-in child health clinic is held each week and routine reviews of your child's progress are held at intervals throughout the first 4 years. The Health Visitors also organise the childhood immunisation programme.

Living a healthy life

Health visitors can help you to make sense of the conflicting media messages about health lifestyles by providing practical advice on how to stay healthy. They run health promotion groups and also represent your views about health needs in the community, influence policies and participate in health service developments.

Supporting Families

We are not just there to support your baby, but the whole family. Health Visitors can:

- Support women with post natal depression
- Advise on employment and benefit rights
- Give information on local support networks
- Advise on options for child care
- Provide support for single parents
- Address conflicts within the family, including domestic violence

District Nursing Service

The district nurse team are based in the surgery and provide nursing care to patients during periods of illness/incapacity in non-hospital settings, such as the

patients own home, residential care homes or health centres. Patients include those who are housebound, the elderly, the terminally ill, the disabled and those who have recently been discharged from hospital.

A fundamental part of district nursing is promoting healthy lifestyles and health education/teaching.

The teams work activities include:

- Accepting referrals from GP's, hospitals, other agencies, patients and their relatives;
- Assessing, planning, implementing and managing the care of patients;
- Offering emotional support to patients, their families and carers, and teaching basic care-giving skills;
- Establishing links with patients' families, carers and other health professionals;
- Identifying social care problems and liaising with appropriate organisations where necessary;
- Checking temperature, blood pressure and pulse readings, administering injections, wound care, leg ulcer care, taking blood and urine samples, continence care, palliative and terminal care;
- Assessing for and ordering equipment as required;
- Liaising with GP's

Our Surgery Team – The Doctors

Dr A Wordley (male)

MB, BS (London 1979)

Dr Wordley has been with the practice since 1980. He offers a full range of general practice care to his patients.

Dr S Newport (female)

BmedSci, BM, BS, MRCGP (Nottingham 1980)

Dr Newport has been with the practice since 1985. As well as a full range of general practice care, she has a special interest in Diabetes and mental health.

Dr M Wong (male)

MBChB, DRCOG, MRCGP DFFP (Manchester 1991)

Dr Wong has been with the practice since 1995. He offers a full range of general practice care and has a special interest in Diabetes. His other specialist subject is the practice clinical computer system (EMIS).

Dr J Horton (female)

BmedSci, BM, BS, DRCOG, MRCGP, DFFP (Nottingham 1995)

Dr Horton has been with the practice since 2001. She offers a full range of general practice care and has a specialist interest in Paediatrics, women's health and Autism.

Dr E Ross (male)

MBChB, MRCGP, BSc (Hons), DGM (Edinburgh 2002)

Dr Ross joined the practice in October 2007. He offers a full range of general practice care.

Dr R Foxwell (female)

BMedSci, MBChB, DRCOG, MRCGP, DFFP (Nottingham 2005)

Dr Foxwell joined the practice in August 2010. She offers a full range of general practice care.

Dr L Jones (female)

BmedSci, MBBS, MRCGP, DRCOG, DFRSH (Nottingham 2005)

Dr Jones joined the practice in June 2011. She offers a full range of general practice care.

Dr N Woodard (female)

Dr Woodard joins the practice in September 2011. She will offer a full range of general practice care.

Doctor's Surgery Times

Each day one doctor is allocated as Duty Doctor and is not available for general appointments. This doctor will see patients requiring an emergency appointment and will deal with requests for home visits.

The Nursing Team

Our highly qualified nurses deal with a range of conditions and health concerns. They diagnose and plan care, including prescribing a range of medicines. They are experts in many areas of chronic disease management such as Asthma, COPD, CHD and Diabetes.

Nurses – We have a team of five nurses. Tracey, Debbie, Joanne, Leanne and Katrina. The nurses are available by appointment for consultation on all nursing matters.

Practice Nurse Surgery Times

Nurse	Monday	Tuesday	Wednesday	Thursday	Friday
Tracey Clark			9.00 – 3.30	9.30 – 2.3	9.30 – 6.30
Debbie Lock	8.45 – 6	8.45 - 6		8.45 - 6	
Joanne Staley	8.30 – 6	8.30 – 3.30	8.30 – 6		

Treatment Room Nurse Surgery Times

Leanne Osborne	8.30 – 6		8.30 – 3.30	9.45 - 6	8.30 - 6
Katrina Brentnall	8.30 – 6		8.30 - 6		8.30 - 6

Reception – We have a team of ten receptionists. Tina, Debbie, Enid, Brenda, Coral, Gillian, Mandy, Sue, Claire and Lisa. The receptionists are here to help you. They answer the telephone and deal with enquiries from all directions, often at the same time! Their job is very demanding so please be patient.

Administration – We have a team of five administration staff (Louise, Lisa, Katie, Alison and Emma) who deal with all the clinical paperwork, reports and referral requests by the clinical teams.

Management – Mrs C Stephenson (Practice Manager) and Mrs J Cavanagh (Assistant Practice Manager) will be able to help you with any administrative problems you may have with the way the practice is run.

Community Matron – Mandy Miles is our Community Matron and she manages patients with long term conditions in their homes.

District Nurses – We have a large team of district nurses including Anna, Sue, Eileen, Angela (1), Angela (2), Angie, Beth, Eva, Charlotte, Emma (1), Emma (2),

Pam, Rachael, Tamma and Janice attached to the practice who provide nursing care to patients in their homes.

Health Visitors – We have a team of two health visitors (Gill and Caz) and a nursery nurse (Stephanie) attached to the practice. They advise on all aspects of childcare, operate the immunisation clinics and the drop in child health clinic. They also organise classes and groups for different patients in conjunction with other practice members such as parent craft classes.

Midwives – Community midwives (Jill and Carol) are attached to the practice. The midwives operate the antenatal clinics and visit both antenatal and postnatal patients in their homes.

STAFF TRAINING DAYS

With such a large team and like other workplaces, we endeavour to hold training days for the benefit of our staff. Training is usually held on Wednesday afternoon once a month when the surgery is closed. On these afternoons all calls will be diverted to Derbyshire Health United. Routine matters would need to wait until the surgery re-opens.

Other Information

Comments, Complaints and Suggestions

Ivy Grove Surgery aims to give a friendly and professional service to all our patients. However, if you have any concerns about any aspect of our service, please let us know. In the majority of cases concerns can be resolved quite easily. Your comments about the service you have received from the practice are always welcome and if you have any comments, complaints or suggestions, please let our Assistant Practice Manager know.

However, if you prefer you can write to the Janine Eyre, Complaints Manager, Derbyshire County PCT, Babington Hospital, Derby Road, Belper, Derbyshire, DE56 1WH.

The PCT also operates a Patient Advice and Liaison Service (PALS) which can often help resolve any problems before they become a formal complaint. To speak to the PALS officer, call **0800 7837279**.

Car Parking and Disabled Access

The surgery has a large patient car park with a flat pathway directly to the main entrance. The car park is accessed from the rear of the building off Steeple Drive. We also have five spaces reserved for patients displaying a disabled sticker. We ask patients who do not have disabled stickers not to park in these spaces. We also request that patients **do not park in the staff area of the car park**, as this is for doctors and staff only. A monitored parking permit system is in operation in the staff car park. Illegally parked cars may be clamped.

The surgery has suitable access and facilities for our patients in wheelchairs. If you require any assistance please do not hesitate to ask a member of staff.

Please leave prams and pushchairs in the porch. Prams and pushchairs should not be brought into the waiting area as they pose a Health and Safety risk for other users of the building. Should you require any assistance, please ask at the reception desk.

Practice Website www.ivygrove.org.uk

We have had a website at the practice for last 6 years. It has evolved over this time to what we hope is a useful source of information, complementing the service we provide at the surgery.

There are sections detailing opening hours, clinics time and descriptions of some of the services offered including forms to download, such as New Patient Registration forms, Travel Health request forms and a copy of this Practice Leaflet.

We have also used the site to encourage feedback from our patients with the use of a bulletin board. There is a list of websites, which we think you might find useful when seeking health information on the Internet. The news section will keep you up to date with any important changes at the surgery.

There is also a very popular online repeat prescribing service, enabling you to order your repeat prescriptions from our website. Please see the website for more details.

Your Local PCT

The area served by Ivy Grove Surgery is in the district covered by Derbyshire County Primary Care Trust.

Derbyshire County Primary Care Trust is responsible for ensuring you get all the services you need. For details of all primary care services in the area look at Your Guide to Primary Care Services at www.derbyshirecountypct.nhs.uk or get the information you need at www.nhs.uk.

DERBYSHIRE COUNTY PRIMARY CARE TRUST
Trust Headquarters
Scarsdale
Nightingale Close
Off Newbold Road
Chesterfield
Derbyshire S41 7PF

Tel: 01246 231255

www.derbyshirecountypct.nhs.uk

And Finally

After reading all this we hope you will have a better understanding of how we work. We hope that by telling you how we work, we can cope with the ever increasing demand, yet still provide you with the best service that we can. With this in mind, we welcome you to the practice and look forward to a long and healthy doctor-patient relationship.

PRACTICE POST CODE BOUNDARY

DE5 3**	
DE5 4**	DE56 0JL
DE5 8**	DE56 0JN
DE5 9**	DE56 0JP
DE55 1A*	DE56 0JS-Z
DE55 1B*	DE56 0L*
DE55 1C*	DE56 0NA
DE55 1D*	DE56 0ND
DE55 1E*	DE56 0NJ
DE55 1F*	DE56 0NL
DE55 1H*	DE56 0NN-Z
DE55 1PQ	DE56 0P*
DE55 1RH	DE56 0QB
DE55 1RJ	DE56 2A*
DE55 1RN	DE56 2B*
DE55 1RP-U	DE56 2EP
DE55 1RW-Z	DE56 2ES-U
DE55 1SA	DE56 2GR-W
DE75 7JY-Z	DE56 2HS-W
DE75 7L*	DE56 2JH
DE75 7ND	DE56 2JL-Y
DE75 7NN	DE56 2TA-G
DE75 7RN-X	DE56 1UT
DE75 7TA	

* Indicates any letter of the alphabet.

New Patients – Only patients with above post codes may join the list.

Patients who move –

If the postcode of your new address is not on the above list, you must register elsewhere.